

# System Requirements

Curious about which browsers and operating systems (OS) are required to run Quill Interactive?



For the best experience using Quill Interactive, we recommend **Windows 10**, **Google Chrome** and **Microsoft Office 2019** (or 365) desktop apps.

We also support remote desktop environments based on Windows Server 2019, 2016 or 2012 R2. For other platforms and older versions please read on ...

## Interactive Suite

### Cloud

Requiring only a modern browser e.g. **Chrome**, **Firefox**, **Edge** or **Safari**, Interactive Cloud is easily accessible from your PC, laptop, Mac, iPad or Android tablet. Just ensure your device is updated frequently for the latest security updates.

### Desktop (Office Integration)

For the best **Document Management** experience, we recommend subscribing to our premium Desktop Apps which are fully integrated with **Microsoft Word**, **Outlook**, **Excel** and Windows **Explorer**.

We support **Office 2019** (or 365 equivalents) and will continue to support older Office versions: 2016 and 2013 SP1 to the end of their respective lifecycles. Office for Mac is not supported due to its lack of "VSTO" support.

### Accounts

Interactive Accounts is a **RemoteApp** and simply requires a modern Remote Desktop Client (at least v8.1) which is readily and freely available on the latest versions of Windows & Mac operating systems.



## Mobile

Currently in beta, we welcome Interactive Cloud users to try our mobile apps and give us some feedback. You will need a modern smartphone with the **latest iOS** or **Android**. Simply search for “Quill Interactive” on the Apple App Store or Google Play Store.

## Unsupported browsers and OS

To focus on delivering the best possible user experience and the highest level of security, we support only the most modern and secure software products. So, when a browser or OS is no longer actively developed by its vendor, we also cease support for it and, in some cases, we block the unsupported platform for your protection and to avoid confusion.

### Key dates:

- Quill ceased support for Microsoft Windows 7, Windows 2008, and Internet Explorer on 14th January 2020
- Quill will cease support for Office 2010 when Microsoft ceases support on October 13, 2020 after which there will be no extension and no extended security updates

